



Agenda ID: 291

VIAMED Feedback - Product Feedback Negative

Issues in VIAMED Feedback - Product Feedback Negative

All	Expand	Issue	Created By	Created On	Currently With	Subject	
✖ Live	⬇	124708	Ryan Swaine	25/07/18	Steve Nixon	Oridion compatible Versastream - 4420923 & 4420924	
✔ Complete	⬇	124602	Steve Hardaker	24/07/18	Derek Lamb	Microstim knob failures	
✖ Live	⬇	124601	Steve Hardaker	24/07/18	Steve Nixon	Microstim knob failures	
✔ Complete	⬇	124005	Ryan Swaine	13/07/18	Steve Nixon	Problems with size of R-17MED in Siare Morpheus	
✖ Live	⬇	124004	Ryan Swaine	13/07/18	Steve Nixon	Problems with size of R-17MED in Siare Morpheus	
✖ Live	⬇	123904	Ryan Swaine	12/07/18	Steve Nixon	Precision Blender - Wrong Fittings on O2 hose	
✔ Complete	⬇	120509	Steve Hardaker	18/05/18	Steve Nixon	Out of box ISA module failure	
✔ Complete	⬇	118389	Derek Lamb	17/04/18	Jonathan Connor	R43V label - not for clinical use	
✖ Live	⬇	118153	Steve Hardaker	13/04/18	Michael Green	R43V label - not for clinical use	
✔ Complete	⬇	117154	Steve Hardaker	29/03/18	Steve Nixon	R-22A failures reading high - JHM Butt	
✖ Live	⬇	117153	Steve Hardaker	29/03/18	Steve Hardaker	R-22A failures reading high - JHM Butt	
✔ Complete	⬇	115518	Ryan Swaine	02/03/18	Steve Nixon	Atom Sensor - R-22VA - 0110039	
✔ Complete	⬇	110062	Steve Nixon	08/12/17	Derek Lamb	VM-2500 alarm volumes	
✔ Complete	⬇	110061	Steve Nixon	08/12/17	Steve Hardaker	VM-2500 alarm volumes	
✔ Complete	⬇	109413	Steve Hardaker	30/11/17	Derek Lamb	VM-2500 alarm volumes	
✔ Complete	⬇	109412	Steve Hardaker	30/11/17	Steve Nixon	VM-2500 alarm volumes	

✖ Live	⬇	100588	Steve Hardaker	11/08/17	Steve Nixon	V1000 failures - needs a response	
✔ Complete	⬇	100177	Steve Hardaker	07/08/17	Steve Nixon	Tom Thumb with stuck gauge	
✔ Complete	⬇	100176	Steve Hardaker	07/08/17	Jonathan Connor	Tom Thumb with stuck gauge	
✔ Complete	⬇	100175	Steve Hardaker	07/08/17	Emma Clark	Tom Thumb with stuck gauge	
✔ Complete	⬇	100174	Steve Hardaker	07/08/17	Derek Lamb	Tom Thumb with stuck gauge	
✔ Complete	⬇	100173	Steve Hardaker	07/08/17	Philip Crossley	Tom Thumb with stuck gauge	
✔ Complete	⬇	96975	Katie Evans	19/06/17	Steve Nixon	VM2500-s Vet	
✔ Complete	⬇	95149	Sophie Lines	22/05/17	Steve Hardaker	0310304 - Radiant Warmer on mobile floor stand	
✔ Complete	⬇	93661	Steve Hardaker	28/04/17	Jonathan Connor	Blocked sampling lines - 4420718	
✔ Complete	⬇	93251	Ryan Swaine	21/04/17	Steve Nixon	Sampling Line S Pricing	
✔ Complete	⬇	92825	Ryan Swaine	13/04/17	Steve Nixon	VM-2160 Greek Translation Errors	
✔ Complete	⬇	92818	Ryan Swaine	13/04/17	Steve Nixon	VM-2160 Greek Translation Errors	
✔ Complete	⬇	91949	Steve Hardaker	31/03/17	Derek Lamb	Sticking Tom Thumb gauges	
✔ Complete	⬇	91948	Steve Hardaker	31/03/17	Philip Crossley	Sticking Tom Thumb gauges	
✔ Complete	⬇	91947	Steve Hardaker	31/03/17	Derek Lamb	Sticking Tom Thumb gauges	
✔ Complete	⬇	87979	Steve Hardaker	27/01/17	Michael Green	Temperature compensation errors reported on R-17MED	
✔ Complete	⬇	87978	Steve Hardaker	27/01/17	Jonathan Connor	Temperature compensation errors reported on R-17MED	
✔ Complete	⬇	87977	Steve Hardaker	27/01/17	Derek Lamb	Temperature compensation errors reported on R-17MED	
✔ Complete	⬇	87976	Steve Hardaker	27/01/17	Steve Nixon	Temperature compensation errors reported on R-17MED	
✔ Complete	⬇	87515	Steve Hardaker	20/01/17	Steve Nixon	Tom Thumb gauge sticking	
✔ Complete	⬇	87514	Steve Hardaker	20/01/17	Philip Crossley	Tom Thumb gauge sticking	
✔ Complete	⬇	87513	Steve Hardaker	20/01/17	Derek Lamb	Tom Thumb gauge sticking	
		87162	Steve	16/01/17	Jonathan	R-22Vi matched pairs	

✓ Complete	⬇		Hardaker		Connor		
✓ Complete	⬇	86462	Ryan Swaine	04/01/17	Steve Nixon	Blue Diamond Neonatal Head Positioners	
✓ Complete	⬇	86461	Ryan Swaine	04/01/17	Derek Lamb	Blue Diamond Neonatal Head Positioners	
✓ Complete	⬇	86460	Ryan Swaine	04/01/17	Steve Hardaker	Blue Diamond Neonatal Head Positioners	
✓ Complete	⬇	86342	Steve Hardaker	03/01/17	Derek Lamb	Microstim knobs failing - possible quality issue	
✓ Complete	⬇	86341	Steve Hardaker	03/01/17	Steve Nixon	Microstim knobs failing - possible quality issue	
✓ Complete	⬇	84104	Ryan Swaine	23/11/16	Steve Nixon	4000 series disposables - Nellcor compatible	
✓ Complete	⬇	84103	Ryan Swaine	23/11/16	Derek Lamb	4000 series disposables - Nellcor compatible	
✓ Complete	⬇	84102	Ryan Swaine	23/11/16	Steve Nixon	Sampling Line S Poland	
✓ Complete	⬇	84101	Ryan Swaine	23/11/16	Derek Lamb	Sampling Line S Poland	
✓ Complete	⬇	83057	Steve Hardaker	08/11/16	Michael Green	Temperature probes lifespan	
✓ Complete	⬇	82651	Derek Lamb	01/11/16	Michael Green	Ceratherm elements cracking	
✓ Complete	⬇	82650	Catherine Spence	01/11/16	Steve Nixon	Ceratherm elements cracking	
✓ Complete	⬇	82649	Catherine Spence	01/11/16	Steve Hardaker	Ceratherm elements cracking	
✓ Complete	⬇	82648	Catherine Spence	01/11/16	Jonathan Connor	Ceratherm elements cracking	
✓ Complete	⬇	82647	Catherine Spence	01/11/16	Emma Clark	Ceratherm elements cracking	
✓ Complete	⬇	82646	Catherine Spence	01/11/16	Derek Lamb	Ceratherm elements cracking	
✓ Complete	⬇	82645	Catherine Spence	01/11/16	Catherine Spence	Ceratherm elements cracking	
✓ Complete	⬇	82644	Jonathan Connor	01/11/16	Steve Hardaker	Ceratherm elements cracking	
✓ Complete	⬇	82643	Steve Hardaker	01/11/16	Steve Nixon	Ceratherm elements cracking	
✓ Complete	⬇	82642	Steve Hardaker	01/11/16	Jonathan Connor	Ceratherm elements cracking	
✓ Complete	⬇	82641	Steve Hardaker	01/11/16	Emma Clark	Ceratherm elements cracking	
✓ Complete	⬇	82640	Steve Hardaker	01/11/16	Catherine Spence	Ceratherm elements cracking	

✓ Complete	↓	82639	Steve Hardaker	01/11/16	Derek Lamb	Ceratherm elements cracking	i
✓ Complete	↓	82564	Steve Hardaker	31/10/16	Steve Nixon	Disposable hoods - quality issues reported by 2 customers	i
✓ Complete	↓	82563	Steve Hardaker	31/10/16	Derek Lamb	Disposable hoods - quality issues reported by 2 customers	i
✓ Complete	↓	82562	Steve Hardaker	31/10/16	Jonathan Connor	Disposable hoods - quality issues reported by 2 customers	i
✓ Complete	↓	82552	Katie Evans	31/10/16	Jonathan Connor	Microstim Leads 2520000	i
✓ Complete	↓	82095	Steve Hardaker	21/10/16	Ryan Swaine	VM-2500 not suitable for use with NIV, NIPPV, CPAP, BiPAP ventilation	i
✓ Complete	↓	82094	Steve Hardaker	21/10/16	Steve Nixon	VM-2500 not suitable for use with NIV, NIPPV, CPAP, BiPAP ventilation	i
✓ Complete	↓	82084	Steve Hardaker	21/10/16	Steve Nixon	Maxtec O-rings degrading in anaesthetic applications	i
✗ Live	↓	80450	Steve Hardaker	03/10/16	Steve Nixon	Temperature probes lifespan	i
✓ Complete	↓	76507	Catrin Hird	10/08/16	Ryan Swaine	Feedback - Flocap - Jamjoom - Saudi Arabia	i
✓ Complete	↓	76219	Steve Hardaker	04/08/16	Steve Nixon	R-22MEDV premature failures	i
✓ Complete	↓	74425	Catrin Hird	06/07/16	Steve Nixon	Flocap Product Feedback	i
✓ Complete	↓	74424	Catrin Hird	06/07/16	Derek Lamb	Flocap Product Feedback	i
✓ Complete	↓	74423	Catrin Hird	06/07/16	Derek Lamb	Flocap Product Feedback	i
✓ Complete	↓	74422	Catrin Hird	06/07/16	Steve Nixon	Flocap Product Feedback	i
✓ Complete	↓	73005	Steve Hardaker	15/06/16	Derek Lamb	VM-2500-S broken pins	i
✓ Complete	↓	73004	Steve Hardaker	15/06/16	Steve Nixon	VM-2500-S broken pins	i
✓ Complete	↓	69936	Steve Hardaker	14/04/16	Steve Nixon	R-26MED issue when used in Whisperflow 2	i
✓ Complete	↓	69935	Steve Hardaker	14/04/16	General	R-26MED issue when used in Whisperflow 2	i
✓ Complete	↓	69332	Catrin Hird	01/04/16	Steve Hardaker	Paul Martin - Maxtec FLOCAP feedback	i
✓ Complete	↓	69331	Catrin Hird	01/04/16	Derek Lamb	Paul Martin - Maxtec FLOCAP feedback	i
	↓	69330	Catrin Hird	01/04/16	Steve Nixon	Paul Martin - Maxtec FLOCAP feedback	i

✓ Complete							
✓ Complete	⬇	68965	Steve Hardaker	23/03/16	Derek Lamb	R-17A-LV sensors going to sleep in their bags	i
✓ Complete	⬇	68964	Steve Hardaker	23/03/16	Steve Nixon	R-17A-LV sensors going to sleep in their bags	i
✓ Complete	⬇	68826	Steve Hardaker	17/03/16	Steve Nixon	Tom Thumbs - out of box failure (SRS65337)	i
✓ Complete	⬇	68793	Catrin Hird	17/03/16	Derek Lamb	2810045 2810046 ebay feedback alfiefrankie2009	i
✖ Live	⬇	68404	Steve Hardaker	08/03/16	Michael Green	Investigation into 0014706 and 0014804	i
✓ Complete	⬇	68099	Ryan Swaine	01/03/16	Derek Lamb	Feedback - Flocap - Jamjoom - Saudi Arabia	i
✓ Complete	⬇	68098	Ryan Swaine	01/03/16	Steve Nixon	Feedback - Flocap - Jamjoom - Saudi Arabia	i
✓ Complete	⬇	66287	Katie Evans	08/01/16	Steve Nixon	PP8716	i
✓ Complete	⬇	65888	Steve Hardaker	22/12/15	Derek Lamb	Microstim leads failing	i
✓ Complete	⬇	65887	Steve Hardaker	22/12/15	Steve Nixon	Microstim leads failing	i
✓ Complete	⬇	65796	Steve Hardaker	17/12/15	Derek Lamb	Microstim leads	i
✓ Complete	⬇	65795	Steve Hardaker	17/12/15	Steve Nixon	Microstim leads	i
✓ Complete	⬇	65471	Steve Hardaker	08/12/15	Steve Hardaker	R-43V sensor failures	i
✓ Complete	⬇	64033	Steve Hardaker	26/10/15	Steve Hardaker	Bradford Royal, Tom Thumb not reaching a PIP above 32cm H20	i
✓ Complete	⬇	63934	Steve Hardaker	22/10/15	Jonathan Connor	VM-2160 software problem, brightness	i
✖ Live	⬇	63933	Steve Hardaker	22/10/15	Steve Nixon	VM-2160 software problem, brightness	i
✓ Complete	⬇	63676	Steve Hardaker	13/10/15	Catrin Hird	Eyemax2 effectiveness	i
✓ Complete	⬇	63675	Steve Hardaker	13/10/15	General	Eyemax2 effectiveness	i
✖ Live	⬇	63540	Steve Hardaker	07/10/15	General	R43V failures - customer suspects a batch problem	i
✓ Complete	⬇	63259	Keith Taylor	29/09/15	Steve Hardaker	Lost VM2500 Sales	i
✓ Complete	⬇	63258	Keith Taylor	29/09/15	Catrin Hird	Lost VM2500 Sales	i
✓ Complete	⬇	63257	Keith Taylor	29/09/15	Steve Nixon	Lost VM2500 Sales	i

✓ Complete	↓	63232	Catrin Hird	28/09/15	Steve Nixon	MD300W1 Software Issue - Messages from Customer	
✓ Complete	↓	63231	Catrin Hird	28/09/15	Jonathan Connor	MD300W1 Software Issue - Messages from Customer	
✓ Complete	↓	62998	Steve Nixon	17/09/15	Steve Nixon	4420613 feedback from Masimo	
✓ Complete	↓	62375	Catrin Hird	03/09/15	Steve Hardaker	Posey Cufflator: Discontinued!	
✓ Complete	↓	62374	Catrin Hird	03/09/15	Ryan Swaine	Posey Cufflator: Discontinued!	
✓ Complete	↓	62373	Catrin Hird	03/09/15	Ruth Hardaker	Posey Cufflator: Discontinued!	
✓ Complete	↓	62372	Catrin Hird	03/09/15	Lisa Leggoe	Posey Cufflator: Discontinued!	
✓ Complete	↓	62371	Catrin Hird	03/09/15	Keith Taylor	Posey Cufflator: Discontinued!	
✓ Complete	↓	62370	Catrin Hird	03/09/15	Katie Evans	Posey Cufflator: Discontinued!	
✓ Complete	↓	62369	Catrin Hird	03/09/15	Jonathan Connor	Posey Cufflator: Discontinued!	
✓ Complete	↓	62368	Catrin Hird	03/09/15	Helen Lamb	Posey Cufflator: Discontinued!	
✓ Complete	↓	62367	Catrin Hird	03/09/15	Catherine Spence	Posey Cufflator: Discontinued!	
✓ Complete	↓	62366	Catrin Hird	03/09/15	Emily Hanson	Posey Cufflator: Discontinued!	
✗ Live	↓	62017	Steve Hardaker	19/08/15	Steve Nixon	Ceratherm 600-3 test procedure	
✓ Complete	↓	61968	Steve Hardaker	18/08/15	Steve Hardaker	Ceratherm 600-3 heat output test	
✓ Complete	↓	60478	Keith Taylor	08/07/15	Steve Nixon	Trachi Ties	
✓ Complete	↓	60477	Keith Taylor	08/07/15	Steve Hardaker	Trachi Ties	
✓ Complete	↓	60476	Keith Taylor	08/07/15	Catrin Hird	Trachi Ties	
✓ Complete	↓	60122	Catrin Hird	30/06/15	Steve Nixon	Neomask Feedback	
✓ Complete	↓	60121	Catrin Hird	30/06/15	Catrin Hird	Neomask Feedback	
✓ Complete	↓	59855	Steve Hardaker	18/06/15	Derek Lamb	R22-MEDV matched pairs - tighter matching spec	
✓ Complete	↓	59854	Steve Hardaker	18/06/15	Steve Nixon	More R22-MEDV mismatched sensor failures	
		59748	Ryan	15/06/15	Steve	R-23V - 0110023 - New sensors	

✓ Complete	▼		Swaine		Nixon	Tarnished	
✓ Complete	▼	59746	Ryan Swaine	15/06/15	Jonathan Connor	R-23V - 0110023 - New sensors Tarnished	
✓ Complete	▼	59643	Steve Hardaker	09/06/15	Steve Nixon	VM-2500 power connector problems	
✓ Complete	▼	59394	Steve Hardaker	01/06/15	Steve Nixon	VM-2500-S lost sale feedback	
✓ Complete	▼	58513	Keith Taylor	29/04/15	Steve Nixon	Butterfly complaint	
✓ Complete	▼	58512	Keith Taylor	29/04/15	Catrin Hird	Butterfly complaint	
✓ Complete	▼	58511	Keith Taylor	29/04/15	Steve Hardaker	Butterfly complaint	
✓ Complete	▼	57516	Keith Taylor	20/03/15	Steve Hardaker	VersaStream	
✓ Complete	▼	57515	Keith Taylor	20/03/15	Catrin Hird	VersaStream	
✓ Complete	▼	57514	Keith Taylor	20/03/15	Steve Nixon	VersaStream	
✓ Complete	▼	56200	Steve Hardaker	29/01/15	Steve Nixon	18mm OD flow sensor diverter for R-26MED as used on Stephan F120	
✓ Complete	▼	56039	Keith Taylor	23/01/15	Steve Nixon	SpiroTrue flowsensors	
✓ Complete	▼	56038	Keith Taylor	23/01/15	Steve Hardaker	SpiroTrue flowsensors	
✓ Complete	▼	56037	Keith Taylor	23/01/15	Catrin Hird	SpiroTrue flowsensors	
✓ Complete	▼	55949	Sophie Lines	20/01/15	Ryan Swaine	VM201, 2103 & 2105	
✓ Complete	▼	55687	Steve Hardaker	07/01/15	Steve Nixon	Huntleigh V1000 feedback	
✓ Complete	▼	55276	Steve Hardaker	23/12/14	Derek Lamb	Incomplete SRS to tidy	
✓ Complete	▼	55275	Steve Hardaker	23/12/14	Steve Nixon	R-22MEDV matched pair problems	
✓ Complete	▼	54904	Keith Taylor	10/12/14	Catrin Hird	Market Research-Versastream	
✓ Complete	▼	54763	Sophie Lines	04/12/14	Ryan Swaine	Viamed VM-2160 Feedback from Morning Star Medical Equipment	
✓ Complete	▼	53316	Steve Hardaker	10/10/14	Steve Nixon	18mm OD flow sensor availability	
✓ Complete	▼	52908	Derek Lamb	29/09/14	Steve Nixon	4310002 disinfecting instructions	
		51564	Steve	30/07/14	Derek	MAX-16 failures - test results	

✓ Complete	▼		Nixon		Lamb		
✓ Complete	▼	51563	Ryan Swaine	30/07/14	Steve Hardaker	Microstim DB3 2510000	
✓ Complete	▼	51562	Ryan Swaine	30/07/14	Steve Nixon	Microstim DB3 2510000	
✓ Complete	▼	51286	Steve Hardaker	24/07/14	Steve Nixon	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51285	Steve Hardaker	24/07/14	Sophie Lines	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51284	Steve Hardaker	24/07/14	Ryan Swaine	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51283	Steve Hardaker	24/07/14	Ruth Hardaker	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51282	Steve Hardaker	24/07/14	Lisa Leggoe	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51281	Steve Hardaker	24/07/14	Jonathan Connor	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51280	Steve Hardaker	24/07/14	Emily Hanson	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51279	Steve Hardaker	24/07/14	Derek Lamb	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51278	Steve Hardaker	24/07/14	Catrin Hird	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51277	Steve Hardaker	24/07/14	Catherine Spence	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	51276	Steve Hardaker	24/07/14	Keith Taylor	2710520 - Butterfly positioner. Complete discontinuation	
✓ Complete	▼	50896	Steve Hardaker	01/07/14	Steve Nixon	4310002 flowsensor A(PC) failure	
✓ Complete	▼	50895	Steve Hardaker	01/07/14	Derek Lamb	4310002 flowsensor A(PC) failure	
✓ Complete	▼	50790	Steve Hardaker	25/06/14	Derek Lamb	Ohmeda disposable 4000 series - suggest immediate discontinuation	
✓ Complete	▼	50788	Steve Hardaker	25/06/14	Jonathan Connor	Ohmeda disposable 4000 series - suggest immediate discontinuation	
✓ Complete	▼	50787	Steve Hardaker	25/06/14	Steve Nixon	Ohmeda disposable 4000 series - suggest immediate discontinuation	
✓ Complete	▼	50263	Steve Hardaker	13/05/14	Keith Taylor	0110021 connector aperture size/shape	
✓ Complete	▼	50049	Steve Hardaker	25/04/14	Jonathan Connor	Flowsensor A(PC) accuracy problems	
✓ Complete	▼	49501	Steve Hardaker	16/04/14	Steve Hardaker	Customer for Maxtec version of Covidien sensor for NPB840	

✓ Complete	↓	49320	Steve Hardaker	04/04/14	Steve Nixon	R43V failures - customer suspects a batch problem	
✓ Complete	↓	49220	Steve Hardaker	01/04/14	Steve Nixon	Microstim sale lost to a competitor product	
✓ Complete	↓	48775	Steve Hardaker	12/03/14	Steve Hardaker	Flowsensor A(PC) accuracy problems	
✓ Complete	↓	48214	Steve Hardaker	14/02/14	Derek Lamb	4310002 damaged by autoclaving	
✓ Complete	↓	48213	Steve Hardaker	14/02/14	Steve Nixon	4310002 damaged by autoclaving	
✓ Complete	↓	46024	Steve Hardaker	04/10/13	Steve Hardaker	AX300 / MX300 cables	
✓ Complete	↓	45502	Ryan Swaine	18/09/13	Steve Nixon	New Masimo Emma Capnograph	
✓ Complete	↓	45501	Ryan Swaine	18/09/13	Derek Lamb	New Masimo Emma Capnograph	
✓ Complete	↓	45500	Ryan Swaine	18/09/13	Catrin Hird	New Masimo Emma Capnograph	
✓ Complete	↓	45499	Ryan Swaine	18/09/13	Steve Hardaker	New Masimo Emma Capnograph	
✓ Complete	↓	45367	Steve Hardaker	10/09/13	Steve Nixon	VM-2500-S failure during SOR trial	
✓ Complete	↓	45366	Steve Hardaker	10/09/13	Jonathan Connor	VM-2500-S failure during SOR trial	
✓ Complete	↓	45290	Keith Taylor	05/09/13	Steve Hardaker	Reduced Flowsensor sales	
✓ Complete	↓	45184	Steve Hardaker	30/08/13	Steve Nixon	Worcestershire Royal Hospital	
✓ Complete	↓	45183	Steve Hardaker	30/08/13	Derek Lamb	Flowsensor A improvements	
✓ Complete	↓	45182	Steve Hardaker	30/08/13	Steve Hardaker	Flowsensor A improvements	
✓ Complete	↓	44976	Steve Hardaker	16/08/13	Steve Nixon	MAX-16 failures - test results	
✓ Complete	↓	44401	Steve Hardaker	24/07/13	Steve Nixon	Beanbag leak test procedure	
✓ Complete	↓	44400	Steve Hardaker	24/07/13	Derek Lamb	Beanbag leak test procedure	
✓ Complete	↓	44399	Steve Hardaker	24/07/13	Steve Hardaker	Beanbag leak test procedure	
✓ Complete	↓	44226	Steve Hardaker	11/07/13	Derek Lamb	Resuscitation Cabinet - response to negative feedback	
✓ Complete	↓	44217	Keith Taylor	11/07/13	Steve Nixon	Resuscitation Cabinet Demo	

✓ Complete	↓	44216	Keith Taylor	11/07/13	Steve Hardaker	Resuscitation Cabinet Demo	
✓ Complete	↓	43691	Keith Taylor	28/06/13	Steve Hardaker	R-43V sensor failures	
✓ Complete	↓	43690	Keith Taylor	28/06/13	Steve Nixon	R-43V sensor failures	
✓ Complete	↓	43526	Steve Hardaker	18/06/13	Steve Nixon	AX300 / MX300 cables	
✓ Complete	↓	43107	Keith Taylor	03/06/13	Steve Nixon	Butterfly problems	
✓ Complete	↓	43106	Keith Taylor	03/06/13	Steve Nixon	Butterfly problems	
✓ Complete	↓	43065	Keith Taylor	31/05/13	Steve Hardaker	Whipps Cross Butterflies	
✓ Complete	↓	42820	Steve Hardaker	14/05/13	Steve Nixon	0110071 - R-22MEDV matched pairs	
✓ Complete	↓	42515	Steve Nixon	22/04/13	Steve Nixon	R-24MED quality issues - bent connector pins	
✓ Complete	↓	40554	Steve Hardaker	11/12/12	Steve Hardaker	butterfly feedback	
✓ Complete	↓	40398	Steve Hardaker	03/12/12	Derek Lamb	Tom Thumb QA sheet missing?	
✓ Complete	↓	40276	Keith Taylor	27/11/12	Steve Hardaker	VM2500 AC/DC adaptor	
✓ Complete	↓	40275	Keith Taylor	27/11/12	Steve Nixon	VM2500 AC/DC adaptor	
✓ Complete	↓	40065	Steve Hardaker	20/11/12	Steve Nixon	Butterfly Feedback	
✓ Complete	↓	39734	Jonathan Connor	26/10/12	Jonathan Connor	"Flash Error" On VM-2500	
✓ Complete	↓	39732	Steve Hardaker	26/10/12	Jonathan Connor	"Flash error" on VM-2500	
✓ Complete	↓	39731	Steve Hardaker	26/10/12	Steve Nixon	"Flash error" on VM-2500	
✓ Complete	↓	39609	Steve Hardaker	17/10/12	Steve Nixon	Problem with R-42V replacement sensor for Stephan	
✓ Complete	↓	38808	Steve Hardaker	11/09/12	Jonathan Connor	Butterfly positioner marked	
✓ Complete	↓	38807	Steve Hardaker	11/09/12	Steve Nixon	Butterfly positioner marked	
✓ Complete	↓	38315	Steve Hardaker	22/08/12	Steve Hardaker	Sample flowsensor to send with labels	
✓ Complete	↓	38301	Steve Hardaker	22/08/12	Derek Lamb	Flowsensor A lifespan	
		38200	Catrin	15/08/12	Steve	TECcare leaflet feedback	

✓ Complete	▼		Hird		Hardaker		
✓ Complete	▼	38188	Keith Taylor	14/08/12	Steve Nixon	TECcare leaflet feedback	
✓ Complete	▼	37947	Catrin Hird	02/08/12	Steve Hardaker	TECcare Competitor	
✓ Complete	▼	37946	Catrin Hird	02/08/12	Catrin Hird	TECcare Competitor	
✓ Complete	▼	37529	Steve Hardaker	04/07/12	Jonathan Connor	VM-2500-S capnogram recording	
✓ Complete	▼	37528	Steve Hardaker	04/07/12	Steve Nixon	VM-2500-S capnogram recording	
✓ Complete	▼	36978	Catrin Hird	08/06/12	Steve Nixon	Microstim DB3 from Terry Corin in New Zealand	
✓ Complete	▼	36519	Ryan Swaine	14/05/12	Steve Nixon	VM-2500 Nomo Adapter	
✓ Complete	▼	35642	Steve Hardaker	10/04/12	Steve Nixon	Feedback re VM-2500-MG multi-gas	
✓ Complete	▼	35639	Steve Hardaker	10/04/12	Steve Nixon	Operators manual for VM-2500	
✓ Complete	▼	35638	Steve Hardaker	10/04/12	Keith Taylor	Operators manual for VM-2500	
✓ Complete	▼	35637	Steve Hardaker	10/04/12	Jonathan Connor	Operators manual for VM-2500	
✓ Complete	▼	35636	Steve Hardaker	10/04/12	Catrin Hird	Operators manual for VM-2500	
✓ Complete	▼	35635	Steve Hardaker	10/04/12	Derek Lamb	Operators manual for VM-2500	
✓ Complete	▼	35547	Steve Hardaker	02/04/12	Steve Nixon	VM-2500-S - ET tube adapters	
✓ Complete	▼	34730	Steve Hardaker	01/03/12	Jonathan Connor	SRS62876 can now be resolved.	
✓ Complete	▼	34427	Steve Hardaker	20/02/12	Jonathan Connor	R-26MED thread issue	
✓ Complete	▼	33348	Steve Hardaker	04/01/12	Steve Nixon	4000 series disposable sensor packaging	
✓ Complete	▼	33207	Steve Hardaker	22/12/11	Derek Lamb	Urgent QA issue - Bag sealing problem, flowsensor H	
✓ Complete	▼	33206	Steve Hardaker	22/12/11	Catherine Spence	Urgent QA issue - Bag sealing problem, flowsensor H	
✓ Complete	▼	32995	Catrin Hird	13/12/11	Steve Nixon	Capnograph Pricing	
✓ Complete	▼	32351	Steve Hardaker	18/11/11	Steve Nixon	Flowsensor A pin spacings	
✓ Complete	▼	31450	Steve Hardaker	14/10/11	Steve Nixon	R-22AV possibly too high for V-Tech	

✓ Complete	↓	30656	Steve Hardaker	06/09/11	Steve Nixon	Replacement AX/MX300 cable to send FOC	
✓ Complete	↓	30655	Steve Hardaker	06/09/11	Derek Lamb	Replacement AX/MX300 cable to send FOC	
✓ Complete	↓	30654	Steve Hardaker	06/09/11	Jonathan Connor	Replacement AX/MX300 cable to send FOC	
✓ Complete	↓	30461	Steve Hardaker	22/08/11	Jonathan Connor	Microstim leads for Barnsley	
✓ Complete	↓	30451	Steve Hardaker	22/08/11	Steve Nixon	Flowsensor A and humidity	
✓ Complete	↓	30282	Steve Hardaker	09/08/11	Steve Nixon	VM-2500-M coming back for repair	
✓ Complete	↓	30281	Steve Hardaker	09/08/11	Jonathan Connor	VM-2500-M coming back for repair	
✓ Complete	↓	29880	Steve Hardaker	26/07/11	Steve Nixon	More nomo feedback	
✓ Complete	↓	29846	Steve Hardaker	26/07/11	Catrin Hird	Operators manual for VM-2500	
✓ Complete	↓	29845	Steve Hardaker	26/07/11	Catrin Hird	Operators manual for VM-2500	
✓ Complete	↓	28681	Steve Hardaker	23/05/11	Ryan Swaine	VM-2500 data preservation	
✓ Complete	↓	28680	Steve Hardaker	23/05/11	Jonathan Connor	VM-2500 data preservation	
✓ Complete	↓	28679	Steve Hardaker	23/05/11	Steve Hardaker	VM-2500 data preservation	
✓ Complete	↓	28576	Steve Hardaker	18/05/11	Derek Lamb	VM-2500-S doesn't work on batteries.	
✓ Complete	↓	28566	Steve Hardaker	17/05/11	Ryan Swaine	Further feedback regarding NOMO adapters	
✓ Complete	↓	28565	Steve Hardaker	17/05/11	Lisa Leggoe	Further feedback regarding NOMO adapters	
✓ Complete	↓	28564	Steve Hardaker	17/05/11	Jonathan Connor	Further feedback regarding NOMO adapters	
✓ Complete	↓	28563	Steve Hardaker	17/05/11	Catrin Hird	Further feedback regarding NOMO adapters	
✓ Complete	↓	28555	Steve Hardaker	17/05/11	Steve Nixon	Further feedback regarding NOMO adapters	
✓ Complete	↓	28506	Steve Hardaker	13/05/11	Steve Nixon	Hamilton flowsensor feedback	
✓ Complete	↓	28489	Keith Taylor	11/05/11	Steve Nixon	Flowsensor - H	
✓ Complete	↓	28488	Keith Taylor	11/05/11	Steve Hardaker	Flowsensor - H	

✓ Complete	↓	28487	Keith Taylor	11/05/11	Steve Nixon	FS - H	
✓ Complete	↓	28486	Keith Taylor	11/05/11	Steve Hardaker	FS - H	
✓ Complete	↓	28077	Steve Hardaker	01/04/11	Steve Hardaker	4000 series Philips sensors rejected	
✓ Complete	↓	28020	Steve Hardaker	31/03/11	John Lamb	Microstim leads quality issue	
✓ Complete	↓	28019	Steve Hardaker	31/03/11	Derek Lamb	Microstim leads quality issue	
✓ Complete	↓	28018	Steve Hardaker	31/03/11	Derek Lamb	Microstim leads quality issue	
✓ Complete	↓	27838	Catrin Hird	18/03/11	Steve Hardaker	Product complaint-R24	
✓ Complete	↓	27837	Catrin Hird	18/03/11	Keith Taylor	Product complaint-R24	
✓ Complete	↓	27836	Keith Taylor	18/03/11	Catrin Hird	Product complaint-R24	
✓ Complete	↓	27835	Keith Taylor	18/03/11	Steve Hardaker	Product complaint-R24	
✓ Complete	↓	27302	Steve Hardaker	15/02/11	Steve Nixon	R43V - Old manufactured dates	
✓ Complete	↓	27100	Steve Hardaker	01/02/11	Ryan Swaine	NOMO adapter feedback from an ITU	
✓ Complete	↓	27099	Steve Hardaker	01/02/11	Rose Barlow	NOMO adapter feedback from an ITU	
✓ Complete	↓	27098	Steve Hardaker	01/02/11	Lisa Leggoe	NOMO adapter feedback from an ITU	
✓ Complete	↓	27097	Steve Hardaker	01/02/11	Jonathan Connor	NOMO adapter feedback from an ITU	
✓ Complete	↓	27054	Steve Hardaker	28/01/11	Ryan Swaine	NOMO adapter feedback from an ITU	
✓ Complete	↓	27053	Steve Hardaker	28/01/11	Derek Lamb	NOMO adapter feedback from an ITU	
✓ Complete	↓	27052	Steve Hardaker	28/01/11	Catrin Hird	NOMO adapter feedback from an ITU	
✓ Complete	↓	27051	Steve Hardaker	28/01/11	Steve Nixon	NOMO adapter feedback from an ITU	
✓ Complete	↓	26776	Steve Hardaker	11/01/11	Lisa Leggoe	VM-2105 not performing with poorly perfused or cold patients	
✓ Complete	↓	26768	Steve Hardaker	11/01/11	Steve Nixon	VM-2105 not performing with poorly perfused or cold patients	
✓ Complete	↓	26767	Steve Hardaker	11/01/11	Ryan Swaine	VM-2105 not performing with poorly perfused or cold patients	
		26766	Steve	11/01/11	Jonathan	VM-2105 not performing with	

✓ Complete	⬇		Hardaker		Connor	poorly perfused or cold patients	
✓ Complete	⬇	26765	Steve Hardaker	11/01/11	Derek Lamb	VM-2105 not performing with poorly perfused or cold patients	
✓ Complete	⬇	26764	Steve Hardaker	11/01/11	Catrin Hird	VM-2105 not performing with poorly perfused or cold patients	
✓ Complete	⬇	26763	Steve Hardaker	11/01/11	General	VM-2105 not performing with poorly perfused or cold patients	
✓ Complete	⬇	26722	Steve Hardaker	07/01/11	Steve Nixon	Oxygen hoods	
✓ Complete	⬇	26053	Catrin Hird	25/11/10	Steve Nixon	Capnograph Spec	
✓ Complete	⬇	26042	Jonathan Connor	25/11/10	Derek Lamb	VM2105/6	
✓ Complete	⬇	26041	Jonathan Connor	25/11/10	Steve Nixon	VM2105/6	
✓ Complete	⬇	26006	Jonathan Connor	22/11/10	Steve Nixon	0110026 Case Fault	
✓ Complete	⬇	25977	Jonathan Connor	18/11/10	Steve Nixon	0110026	
✓ Complete	⬇	25976	Jonathan Connor	18/11/10	Steve Hardaker	0110026 R-26	
✓ Complete	⬇	25975	Jonathan Connor	18/11/10	Steve Nixon	0110026 R-26	
✓ Complete	⬇	25947	Jonathan Connor	17/11/10	Jonathan Connor	0014608 and 0014708 on Tuffsat	
✓ Complete	⬇	25022	Steve Hardaker	10/09/10	Ryan Swaine	VM-2500-M failure	
✓ Complete	⬇	25021	Steve Hardaker	10/09/10	Steve Nixon	VM-2500-M failure	
✓ Complete	⬇	25014	Steve Hardaker	09/09/10	Ryan Swaine	VM-2500-S doesn't work on batteries.	
✓ Complete	⬇	25013	Steve Hardaker	09/09/10	Steve Nixon	VM-2500-S doesn't work on batteries.	
✓ Complete	⬇	24522	Steve Hardaker	06/08/10	Jonathan Connor	4000 series failure	
✓ Complete	⬇	24475	Steve Hardaker	04/08/10	Steve Nixon	Temperature probe failures	
✓ Complete	⬇	23172	Steve Hardaker	22/03/10	Steve Nixon	Feedback re flowsensor A	
✓ Complete	⬇	23171	Steve Hardaker	22/03/10	Sarah Wilford	Feedback re flowsensor A	
✓ Complete	⬇	23170	Steve Hardaker	22/03/10	Ryan Swaine	Feedback re flowsensor A	
	⬇	23169	Steve Hardaker	22/03/10	Steve Hardaker	Feedback re flowsensor A	

✓ Complete							
✓ Complete	⬇	22969	Derek Lamb	04/03/10	Steve Nixon	Viamed Products Lanyard	
✓ Complete	⬇	22968	Derek Lamb	04/03/10	Steve Nixon	VM-2500 Operating Temperature	
✓ Complete	⬇	22965	Sarah Wilford	04/03/10	Steve Hardaker	VM-2500 - Norvic Ambulance Feedback	
✓ Complete	⬇	22964	Sarah Wilford	04/03/10	Ryan Swaine	VM-2500 - Norvic Ambulance Feedback	
✓ Complete	⬇	22963	Sarah Wilford	04/03/10	Derek Lamb	VM-2500 - Norvic Ambulance Feedback	
✓ Complete	⬇	22962	Sarah Wilford	04/03/10	Steve Nixon	VM-2500 - Norvic Ambulance Feedback	
✓ Complete	⬇	22542	Steve Hardaker	26/01/10	Derek Lamb	MAX-43 failures under warranty - lost customer	
✓ Complete	⬇	22541	Steve Hardaker	26/01/10	Derek Lamb	MAX-43 failures under warranty - lost customer	
✓ Complete	⬇	22526	Steve Hardaker	22/01/10	General	Disposable oxygen hoods	
✓ Complete	⬇	22157	Sarah Wilford	22/12/09	Steve Nixon	Finger Oximeters on Paediatrics	
✓ Complete	⬇	22052	Steve Hardaker	09/12/09	Steve Nixon	Hamilton flowsensor failure	
✓ Complete	⬇	22051	Steve Hardaker	09/12/09	Steve Nixon	Hamilton flowsensor failure	
✓ Complete	⬇	22050	Steve Hardaker	09/12/09	Steve Nixon	R-22MED thread issue	
✓ Complete	⬇	22049	Steve Hardaker	09/12/09	General	R-22MED thread issue	
✓ Complete	⬇	21725	Jonathan Connor	17/11/09	General	R-22 Thread Issue 0110022	
✓ Complete	⬇	20793	Derek Lamb	11/09/09	General	VM-2160 & rechargeable battery	
✓ Complete	⬇	20792	Sarah Wilford	11/09/09	Steve Nixon	VM-2160 & rechargeable battery	
✓ Complete	⬇	20370	Steve Hardaker	25/08/09	Sarah Wilford	Teledyne oxygen monitor resolution	
✓ Complete	⬇	20369	Steve Hardaker	25/08/09	Ryan Swaine	Teledyne oxygen monitor resolution	
✓ Complete	⬇	20368	Steve Hardaker	25/08/09	Keith Taylor	Teledyne oxygen monitor resolution	
✓ Complete	⬇	20367	Steve Hardaker	25/08/09	Derek Lamb	Teledyne oxygen monitor resolution	
✓ Complete	⬇	20366	Steve Hardaker	25/08/09	Steve Nixon	Teledyne oxygen monitor resolution	

✓ Complete	↓	20103	Steve Hardaker	29/07/09	Sarah Wilford	Potential thread problem with R22MEDs,	
✓ Complete	↓	20102	Steve Hardaker	29/07/09	Ryan Swaine	Potential thread problem with R22MEDs,	
✓ Complete	↓	20101	Steve Hardaker	29/07/09	Derek Lamb	Potential thread problem with R22MEDs,	
✓ Complete	↓	20100	Steve Hardaker	29/07/09	Steve Nixon	Potential thread problem with R22MEDs,	
✓ Complete	↓	20097	Steve Hardaker	29/07/09	Sarah Wilford	VM-2105 failure during trial with Scottish Ambulance	
✓ Complete	↓	20096	Steve Hardaker	29/07/09	Ryan Swaine	VM-2105 failure during trial with Scottish Ambulance	
✓ Complete	↓	20095	Steve Hardaker	29/07/09	Steve Nixon	VM-2105 failure during trial with Scottish Ambulance	
✓ Complete	↓	19780	Steve Hardaker	03/07/09	John Lamb	NeoPEEP - over-tight PEEP valves	
✓ Complete	↓	19779	Steve Hardaker	03/07/09	Derek Lamb	NeoPEEP - over-tight PEEP valves	
✓ Complete	↓	19778	Steve Hardaker	03/07/09	Steve Nixon	NeoPEEP - over-tight PEEP valves	
✓ Complete	↓	19680	Steve Hardaker	18/06/09	John Lamb	R22 technical problem	
✓ Complete	↓	19679	Steve Hardaker	18/06/09	Derek Lamb	R22 technical problem	
✓ Complete	↓	19678	Steve Hardaker	18/06/09	Steve Hardaker	R22 technical problem	
✓ Complete	↓	19462	Steve Hardaker	28/05/09	Sarah Wilford	0014701 incompatibility problems	
✓ Complete	↓	19461	Steve Hardaker	28/05/09	Ryan Swaine	0014701 incompatibility problems	
✓ Complete	↓	19460	Steve Hardaker	28/05/09	Lisa Leggoe	0014701 incompatibility problems	
✓ Complete	↓	19459	Steve Hardaker	28/05/09	Laura Carter	0014701 incompatibility problems	
✓ Complete	↓	19458	Steve Hardaker	28/05/09	Steve Nixon	0014701 incompatibility problems	
✓ Complete	↓	19441	Sarah Wilford	26/05/09	Steve Nixon	VM-2160 in Restraint & Control Situations	
✓ Complete	↓	19139	Steve Hardaker	13/05/09	Steve Nixon	V1000 gel pad	
✓ Complete	↓	19074	Sarah Wilford	08/05/09	Sarah Wilford	Straight sensor cables to be replaced	
✓ Complete	↓	18994	Steve Hardaker	24/04/09	Lisa Leggoe	MX300 cable	
		18993	Steve	24/04/09	Steve	MX300 cable	

✓ Complete	⬇		Hardaker		Nixon		
✓ Complete	⬇	18992	Ryan Swaine	24/04/09	General	Heat Shields	
✓ Complete	⬇	18988	Steve Hardaker	24/04/09	Steve Nixon	MX300 cable failure - Ipswich	
✓ Complete	⬇	18936	Steve Hardaker	20/04/09	Sarah Wilford	Feedback on VM-2101 from paramedic	
✓ Complete	⬇	18935	Steve Hardaker	20/04/09	Ryan Swaine	Feedback on VM-2101 from paramedic	
✓ Complete	⬇	18934	Steve Hardaker	20/04/09	Steve Nixon	Feedback on VM-2101 from paramedic	
✓ Complete	⬇	18933	Ryan Swaine	20/04/09	Steve Nixon	VM-2105	
✓ Complete	⬇	18900	Sarah Wilford	17/04/09	Steve Nixon	Disposable Laryngoscopes	
✓ Complete	⬇	18654	Steve Hardaker	31/03/09	Steve Nixon	More AX/MX cable failures	
✓ Complete	⬇	18648	Sarah Wilford	30/03/09	Steve Nixon	VM-2105 Orange	
✓ Complete	⬇	18601	Ryan Swaine	25/03/09	General	2510000 - Microstim DB3	
✓ Complete	⬇	18472	Sarah Wilford	13/03/09	Steve Nixon	VM-2105 Feedback	
✓ Complete	⬇	18189	Steve Hardaker	03/03/09	Derek Lamb	Blue diamond pads	
✓ Complete	⬇	18188	Steve Hardaker	03/03/09	Catherine Spence	Blue diamond pads	
✓ Complete	⬇	18187	Steve Hardaker	03/03/09	Steve Nixon	Blue diamond pads	
✓ Complete	⬇	17922	Steve Hardaker	13/02/09	General	VM-2160 feedback from Yorkshire Ambulance	
✓ Complete	⬇	17914	Steve Hardaker	11/02/09	General	4000 series feedback	
✓ Complete	⬇	17363	Steve Hardaker	05/01/09	Sarah Wilford	Nova disposable hoods - instructions to update	
✓ Complete	⬇	17003	Steve Hardaker	24/11/08	Steve Nixon	Eyemax feedback	
✓ Complete	⬇	16977	Keith Taylor	16/11/08	Sarah Wilford	Eyemax	
✗ Live	⬇	16976	Keith Taylor	16/11/08		Eyemax	
✗ Live	⬇	16931	Lisa Leggoe	06/11/08		Carry Case for VM2101 - Black	
✓ Complete	⬇	16783	Steve Hardaker	24/10/08	Derek Lamb	AX/MX300 cable problem	

✓ Complete	↓	16592	Ryan Swaine	09/10/08	Steve Nixon	Wrap Sensors	i
✓ Complete	↓	15613	Sarah Wilford	11/08/08	Steve Nixon	Autoclavable temperature probes	i
✗ Live	↓	15263	Keith Taylor	04/07/08		MAX-43	i
✓ Complete	↓	15262	Keith Taylor	04/07/08	Steve Nixon	MAX-43	i
✓ Complete	↓	14939	Steve Hardaker	13/06/08	Sarah Wilford	2710250 heel protector	i
✓ Complete	↓	14938	Steve Hardaker	13/06/08	Ryan Swaine	2710250 heel protector	i
✓ Complete	↓	14937	Steve Hardaker	13/06/08	Steve Nixon	2710250 heel protector	i
✓ Complete	↓	14869	Steve Hardaker	09/06/08	General	VM2160 customer comment re. pricing	i
✓ Complete	↓	14726	Sarah Wilford	27/05/08	General	NeoPEEP	i
✓ Complete	↓	14042	Keith Taylor	18/03/08	Derek Lamb	Microstim S/No H0000301	i
✓ Complete	↓	14041	Keith Taylor	18/03/08	Steve Nixon	Microstim S/No H0000301	i
✓ Complete	↓	13877	Ryan Swaine	05/03/08	General	Tom Thumb - Oriola - Finland	i
✓ Complete	↓	12792	Steve Hardaker	09/01/08	General		i
✗ Live	↓	12512	Steve Hardaker	05/12/07			i
✗ Live	↓	12511	Steve Hardaker	05/12/07			i
✓ Complete	↓	12299	Steve Hardaker	20/11/07	Steve Nixon		i
✗ Live	↓	11956	Ryan Swaine	16/10/07			i
✓ Complete	↓	10293	Steve Hardaker	22/06/07	Steve Hardaker	R-45V for Viasys Avea	i
✗ Live	↓	8842	Steve Hardaker	19/03/07			i
✗ Live	↓	8805	Steve Hardaker	15/03/07			i
✗ Live	↓	8751	Derek Lamb	07/03/07			i
✗ Live	↓	8750	Derek Lamb	07/03/07			i
✗ Live	↓	8749	Derek Lamb	07/03/07			i

Live		8748	Derek Lamb	07/03/07			
Live		8747	Derek Lamb	07/03/07			
Live		8746	Derek Lamb	07/03/07			
Live		8616	Keith Taylor	01/03/07			
Live		8331	Ryan Swaine	26/02/07			
Live		8194	Keith Taylor	08/02/07			
Complete		7743	Steve Hardaker	21/12/06	General		
Live		7628	Steve Hardaker	05/12/06			
Live		7109	Steve Hardaker	08/11/06			